



To our Residential Community,

During this extraordinary time, I want to first thank you for your understanding and resilience as we have worked together to address issues brought on by the coronavirus (COVID-19) pandemic.

I am writing to provide an important update. Following the March 16 guidance from the State of California, a number of cities across the state have introduced shelter-in-place mandates. Anticipating that more cities will follow, San Diego State University will need to expedite move-out plans for students this week.

We recognize how difficult this accelerated timeline will be for many students. Exceptions will be made for those who cannot go home, those who have known health or safety risks, and for those students who do not have an alternate residence to return to.

This means that students currently living on campus and not in one of the above categories are asked to begin making arrangements for move-out immediately. The majority of move-out should occur by tomorrow, Wednesday, March 18, at 7 p.m.

As you move off campus, you will still be able to access virtual instruction, academic support and counseling support.

Our teams will be on hand to help provide as smooth a transition as possible. Your safety, health, well-being and academic success have always been our priority, and that remains true now.

Move-out Process

A large number of student residents have already opted to leave campus for home. For those who remain in campus housing, we encourage the following:

- Should you need to leave larger items, or items which cannot easily travel, you may leave them in your rooms. We will be securing any remaining items to return them to you at a later time.
- Please complete the updated [Campus Departure Survey](#).
- Review the [Housing and Residential Education Move-Out site](#) for more information, including check-out logistics and travel information.

- Contact the Office of Housing Administration & Residential Education with questions by emailing oha@sdsu.edu.

As a reminder, we will offer exceptions for those students most in need. If you do not have a permanent home or cannot make it home due to existing travel restrictions, bans or shelter-in-place orders, we will work with you directly and provide needed support. Please complete the short survey mentioned above to let us know if you need to remain on campus.

SDSU On-Campus Housing

We will also be implementing additional changes to help ensure your safety, health and well-being. Please know that for those who remain on campus, there will be a number of actions taken to further reduce the risk of spread. For example: dining options and gatherings during meal times will be limited; gyms and recreational centers are closed; and students staying are expected to remain on campus and not bring in guests. However, numerous SDSU offices will be offering virtual workshops, programs and events for students who remain on campus.

Students who remain on campus will most likely be asked to move residences to ensure social distancing guidelines are met. Students will be moved to a single room, a semi-private bathroom and full kitchen. The Office of Housing Administration and Residential Education will directly communicate next steps to those students.

If you are moving out, we encourage you to make your plans as soon as possible, as city and state restrictions continue to change quickly. If plans to move create an undue hardship, you can contact the [Economic Crisis Response Team](#) (ECRT) for support, filling out the [assistance request form](#).

SDSU Dining

Due to updated State and City guidance regarding food service, significant modifications will be made to meal service for all residential students. All students on a meal plan who remain on campus will need to use the Aztec Market, located outside of Cuicacalli Suites. Pre-filled to-go containers, grab and go items, and bottled or canned drinks will be offered, and will include options for those with dietary restrictions.

In addition to these options, we strongly encourage students to prepare their own meals to allow for social distancing.

We receive daily updates, guidance and directives from regional, state and federal public health and other authorities, and SDSU also receives guidance from the California State University system to make decisions. All decisions are meant to help reduce the potential spread of COVID-19 in the interest of community health while maintaining SDSU's core mission.

We recognize, deeply, the anxiety and uncertainty that this entire situation is creating for members of our community and others around the world. We also recognize how difficult these next steps will be for many of our students. We greatly appreciate your understanding.

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