The working group met many times over the last year. Representatives from areas across campus that work directly and indirectly with students and the community, in addition to student representatives, provided a broad range of perspectives on ‘ways to renew and revitalize good neighbor relationships with the surrounding community.’ We also had visitors from the community attend occasional meetings to provide perspective on SDSU neighbor relations.

**The working group determined in September 2013 that the majority of neighbor concerns stem from the following four issues:**

1. Student conduct in the neighborhoods (parties, behavior, noise, negligence)
2. Dumping and trash in the neighborhood (especially around student move-in, move-out times)
3. Noise from Aztec Nights events that occur in outer lots of campus
4. Noise and lights from Athletic events

**The working group issued an initial set of recommendations in December 2013:**

1. SDSUPD, Student Rights and Responsibilities (SRR): Provide resources necessary for the return of the Special Operations Unit (SOU) within the San Diego State University Police Department.
   a) SDSUPD: Proposal includes resources for 1 sergeant, 3 officers and 1 dispatcher
   b) SRR: One additional judicial officer to handle increased caseload
2. Athletics/BFA: Move forward in installation of new speakers for softball field
3. BFA/SDSUPD: Monitor decibel level for outdoor athletic events – memorialize a set level into SDSU’s official Building and Grounds Regulations. Reconfigure/reengineer the speakers at the AzTrack Athletics/BFA: Research installation of light shields on the AzTrack
4. Student Affairs: Cease holding student Aztec Nights events in F and G lots to reduce impact to neighbors, especially on East Falls View Drive, West Falls View Drive and Adobe Falls.
5. Good Neighbor Program: Fund a permanent staff coordinator position within Associated Students to oversee the Good Neighbor Program. Pay students to participate as Good Neighbor Ambassadors to ensure continuity and consistency of the program and guarantee there are available students to respond to issues.
   a) Track calls, provide response that call was received, respond in a timely manner, and follow up after action has been taken. Document all activities.
   b) Work with Government and Community Relations and SRR on possible judicial action for repeat offenders.
   c) Host dumpster day in partnership with City of San Diego to provide convenient spot for students to dump unwanted items at the end of the year, addressing a major community concern.
6. Government and Community Relations: Draft letter to landlords from SDSU at the beginning of every year to remind them of their responsibility in encouraging good student behavior in the neighborhoods.
Progress on recommendations:

- Softball field speakers have been installed, and very positive feedback has been received from the College View Estates neighborhood.
- BFA, URAD and Athletics have set a recommended decibel level for noise from athletic events that impact the neighborhood. This level will be included in the most recent update to the campus Buildings and Grounds Code.
- The SDSU Police Department received funding for one additional office, who will serve as a community resource officer. While this allocation does not allow SDSUPD to bring back the Special Operations Unit, the group is grateful for the allocation.
- Associated Students did host a dumpster cleanup day at the end of the spring semester. While the recommendation to provide funding for paid student staff for the Good Neighbor Program to provide continuity for the program over the summer and during the fall was not moved forward, it is our hope that discussion can continue around improvements to the Good Neighbor Program.

Moving Forward:

- The working group will continue to meet next year. In addition to the already issued recommendations, the group will discuss an educational program for students who move from the on-campus residential living experience to off-campus housing in the neighborhood. This could potentially be offered through the Residential Education department and the Commuter Resource Center.
- Due to their graduation, replacement of the student representatives on the working group is requested.